

### Letter of Recommendation

07/07/2024

To Whom It May Concern,

It is with much enthusiasm that I am writing to recommend the services of R.O.C.S. Their outstanding service and solutions implemented at Royal Ascot SUPERSPAR has benefited our refrigeration system immensely thanks to their expertise and innovative approach in upgrading our entire system.

R.O.C.S demonstrated a keen understanding of our needs by utilizing our existing cabinets to save on setup costs. This approach not only reduced our initial investment but also ensured a seamless transition to the new system.

One of the key improvements was the retrofitting of new expansion valves, enabling our existing cabinets to operate with a new type of refrigerant. This upgrade was critical in enhancing the efficiency and performance of our refrigeration units.


R.O.C.S also ran new ring mains for our medium and low-temperature mini plex systems. These systems were fitted with economizers, ensuring significant energy savings and improved refrigeration efficiency. The strategic placement of these mini plex systems, owing to their small footprint, resulted in shorter pipe runs. This strategic placement also saved us on power supplies by the electrician, further optimizing our operational costs.

In addition to the technical upgrades, R.O.C.S ensured compliance and safety by issuing the necessary Certificates of Compliance (COC). We received an electrical COC for the refrigeration distribution board, a refrigeration COC for the refrigeration installation, and a drain layer COC for all drainage work. These certifications provided us with peace of mind, knowing that all installations were performed to the highest standards.

The expertise, professionalism, and commitment to excellence demonstrated by R.O.C.S have made a significant positive impact on Royal Ascot SuperSpar. We have experienced improved efficiency, reduced operational costs, and enhanced reliability of our refrigeration systems.

In conclusion, I highly recommend R.O.C.S for their exceptional services and innovative solutions. Their ability to deliver cost-effective, efficient, and compliant refrigeration systems has greatly benefited our store, and we look forward to continuing our successful partnership with them.

Sincerely,



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Alexander Argirakis  
Director